



Microsoft rings in higher productivity and process efficiency for Indus Towers

Empowers its workforce to collaborate in the cloud

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Vinod Sivarama Krishnan
Chief Information Officer
Indus Towers Limited



Customer
Indus Towers Limited

Products and Services
Microsoft Teams
Outlook
SharePoint

Industry
Telecommunications

Organization Size
Large (1,000 – 9,999 employees)

Country
India

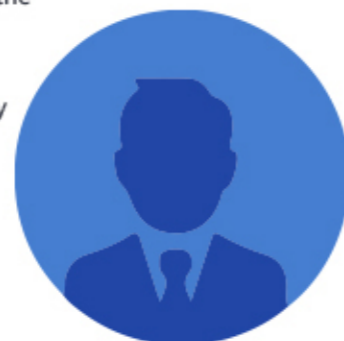
The need

Indus Towers wanted to establish a seamless and unified collaboration model with its internal and external stakeholders due to its extensive dependency on its partners.

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“Outlook, SharePoint, and Teams really gave us a bang for our buck. I’d say the value realization of our first enterprise agreement happened within one-and-a-half years.”

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Chief Information Officer
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Tech toolbox

Indus Towers moved to Microsoft Outlook to facilitate consistent and uniform collaboration in the cloud and completed the migration in one and half months.

The company also embraced Microsoft SharePoint to create cohesive and consistent processes for knowledge management, faster collaboration, and improved efficiency.

Indus Towers was also an early adopter of Microsoft Teams to enable communications, information sharing, and collaboration across channels.

Key outcomes

Teams helps the company to connect to its partner network, auditors and all other stakeholders in real-time, from anywhere and ensures positive business outcomes.

From the legal acquisitions team to IT, HR supply chain and finance teams, every division of the company has experienced significant benefits with Teams.

Indus Towers has started rolling out critical business processes and automated workflows through conversational bots in Teams.

The transformation with Teams has also paved the way for the quick adoption of other tools like Microsoft Power BI.

With technology and innovation serving as the pillars of its digital journey, it has been an impactful transformation for Indus Towers.



Putting India First

Headquartered in Gurugram, India, Indus Towers Limited is one of the largest telecom tower companies in the world. Indus Towers is a joint venture between leading telecom players Bharti Infratel Limited and Vodafone Idea Limited. An independently managed company, Indus Towers offers passive telecom infrastructure to telecom operators in India. It has an extensive presence across 13 telecom circles and manages approximately 1,30,416 towers across the country. The company thrives on connectivity and collaboration among its 2,300-strong workforce.